

2nd QALL CONFERENCE

on Quality Assurance in Vocational Education & Training and Adult Education,
November 28th 2011, Berlin, Germany, Hotel Aquino

Reaching mutual trust...

Quality assurance that works

Aim

- Presentation of project results
- Recommendations

AGENDA

9.00 - 10:00: Plenary

1. Opening address.
2. Key note as basis for discussion and debate focussing on the added value of Quality Assurance (QA), Prof. Dr. Spöttl, ITB Bremen
3. Which are the key elements to improve Quality? (QALLL qualitative analysis of projects/ Results recommendations Bled) Basis of working groups discussions, Maria Gutknecht-Gmeiner

10:00 - 12:30: Working groups (project names are just a first proposition)

Working Group 1:

Key elements that work: At which point does quality assurance **progress**? On provider-level, on system-level

Working Group 2:

Professionalization of staff: Feedback culture concerning trainers

Working Group 3:

Quality standards: do they contribute to professionalization of staff?

Working Group 4:

Professionalization of staff: How to include staff of VET-institutions in learning at the workplace/ in companies?

Working Group 5:

Which instruments support the integration of disadvantaged people and help to avoid drop outs in practice learning? How can follow-up be supported?

Working Group 6:

Quality assurance and outcome-orientation (e.g. competence assessment)

Working Group 7:

What can we learn from QA in mobility? What are specific challenges of QA regarding mobility?

Working Group 8:

How to secure quality measuring competences in formal and non-formal learning

Working Group 9:

Sectoral approaches, e.g. nursery, tourism

Working Group 10:

Open working group

12:30 – 13:30: Lunch

13:30 – 14:30: Parallel sessions:

1. Participants:

- **Market place for projects:** Projects viewing/ discussions/ only projects concerning the themes/active presentation to the participants
- Presentations during and after lunch in a “corner”(2 x max. 5 min and in between questions)

2. Moderators, experts and rapporteurs:

Preparation of a set of recommendations, desires for LLP or policy

14:30 – 15:00: Report set of recommendations, key messages in order to realize them.

15:00 – 16:00: Working groups: 2. Round (new groups)

Comments on recommendations and key messages / How to realize the recommendations?

16:00 - 16.30: Coffee break and networking

16:30 - 17:15: Panel discussion

Moderation: N.N.

Participants: DE: Prof. Dr. Spöttl, ITB,Bremen / NL: Dr. AJ Visscher?/ IRL: Sean Ferrick, EQAVET / AT:
Maria Gutknecht Gmeiner

Discussion and reflection: challenges, perspectives, comment and criticize the recommendations

17:15 - 17:30: Closure

Expected participants

The second conference QALLL is for representatives of European- and national-level competent bodies (EQAVET members, ministries responsible for Quality assurance), social partners and other stakeholders responsible for system-level, providers, teachers, trainers and other users of products!

Methodology in the working groups

The groups will work on focused questions about max. 10 topics (VET and AE).

The working groups will discuss on projects results, indicators or instruments and they will develop core recommendations and /or guidelines. Which are the conditions of successful QA, which are the challenges?

They will develop quality cycles around the questions if adequate.

The chair will be introduced by one NA-representative. (10 NA representatives involved). One NA-representative at least is present at each table.

The chair (expert at policy or provider level or expert in project) will shortly introduce (max. 5 min.) the content of the working group.

One moderator per group will animate the discussion, secure the results.

First the results are written on „paper tablecloth“.

The rapporteur is one of the participants or NA partner, responsible for the group write the draft report.

The 2nd group completes and develops the results of the 1st group.

Each working group develops one question for the panel in the afternoon.

The projects (and if possible one user of the project results) are represented in every group.

Working groups develop one statement or one question concerning perspectives (e.g. what doesn't work). These will be used later.

Questions in the working groups:

- What do we have so far and how to work with it, what do we need in future?
- **Which QM criteria** /indicators/ benchmarks are of relevance to our institution? In our immediate professional environment?
- **What are good practices?** Substantial contribution to the development, application or dissemination of quality criteria, indicators/benchmarks
- **How** can existing quality criteria, indicators/benchmarks for AE and VET be **further developed?**
How can necessary improvement be **supported?**
- Which contributions from LLP would be desirable? (past and new projects)
Challenges? Solutions?